



QUALITY CARE

## Child and Adolescent Well-Care Visits

We collect quality data from providers to measure and improve our members' care. Child and adolescent well-care visits are one aspect of care we measure in our quality programs. Quality measures evaluate a prior calendar year performance.

### What We Measure

We capture the percentage of members in each age category who had at least one comprehensive well-care visit with a primary care provider or an OB/GYN practitioner during the measurement year:

- 3-11 years
- 12-17 years
- 18-21 years
- Total

The well-care visit must occur with a PCP or an OB/GYN practitioner. WCV is a Healthcare Effectiveness Data and Information Set (HEDIS®) measure. See the [National Committee for Quality Assurance website](#) for more details.

## Why It Matters

Access to primary care is important for the health and well-being of children and adolescents. High-quality primary care services have been found to significantly reduce children's non-urgent emergency room visits. Consistent care from a PCP or OB/GYN practitioner can deliver screening, appropriate treatment and preventative services.

## Eligible Population

Members ages 3 to 21 years within the measurement year are included in this measure.

**Exclusions:** Members receiving hospice care are excluded from this measure.

## Tips to Consider

- Use gap lists to help manage your total population.
- Call or send letters to advise members and caregivers of the need for a visit.
- Explain why the preventive/ambulatory visit is important for assessing growth and development, and for providing immunizations and anticipatory guidance on diet, activity and safety.
- Consider offering extended evening or weekend hours to accommodate caregivers' work schedules.

## How to Document

WCV data is collected through claims data only.  
There is no chart review.

For more information, see [NCQA's HEDIS Measures and Technical Resources](#).



### Questions?

Contact your Network Representative.



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