BLUECARE DENTALSM 37



BlueCross BlueShield of Montana

To learn more, call Blue Cross and Blue Shield of Montana at 1-800-447-7828 or your local agent.

Certain terms in the Outline of Coverage and Member Guide are listed in the Definitions section. Defined terms are capitalized.

Outline of Coverage | 2024 Benefit Period Calendar Year Annual Maximum Benefit Amount \$1,000 per Participant, per benefit period Deductible Individual: \$75 Family: \$225

BCBSMT Contracting Provider Networks

Contracting Dentists (In-Network) – Dentists in the BCBSMT participating dental network accept the BCBSMT allowable fee, in addition to the Deductible and Coinsurance Amount, as payment in full for covered services. These Dentists will submit claims for you.

Non-Contracting Dentists (Out-of-Network) – Non-Contracting Dentists have not contracted with BCBSMT and are under no obligation to submit claims for you. They may also bill you the difference between the allowable fee and their charge (balance billing), in addition to any Deductible and Coinsurance Amount.

Finding Contracting Dentists – To locate Contracting Dentists in Montana, check our on-line Provider directory at www.bcbsmt.com, or contact Customer Service at 1-866-739-4090.

Participants Rights: When requested by the Participant or the Participant's agent, BCBSMT is required to provide a summary of a Participant's coverage for a specific dental care service or Course of Treatment when an actual charge or estimate of charges by a dental care Provider exceeds \$500.

	The Plan will	The Plan will pay	Important Information
Covered Services	pay Contracting Dentists	Non-Contracting Dentists	Annual Maximum Benefit Amount: The maximum amount the Plan will pay in one benefit period. Any
Diagnostic Evaluations (Deductible Waived)	90%	90%	balance owed above this amount is the Participant's
Preventive Services (Deductible Waived)	90%	90%	responsibility.
Diagnostic Radiographs (Deductible Waived)	90%	90%	Deductible: The dollar amount each Participant must
Miscellaneous Preventive Services	70%	70%	pay for covered dental expenses incurred during the benefit period before BCBSMT will make payment for
Basic Restorative Services	70%	70%	any covered dental expense to which the Deductible
Non-Surgical Extractions	70%	70%	applies. Coinsurance Amount: The percentage of the allowable fee payable by the Participant. Rating Factors and Trend: The following factors are
Non-Surgical Periodontal Services	70%	70%	
Adjunctive Services	70%	70%	
Endodontic Services	50%	50%	used in setting rates: the income and claims experience
Oral Surgery Services	50%	50%	for the 12 months prior to rating calculations for the category of product being rated, the benefit difference for
Surgical Periodontal Services	50%	50%	the deductible and coinsurance relationship for the
Major Restorative Services	50%	50%	specific products in a product category, the projected claims, income and enrollment for the next 12-month
Prosthodontic Services	50%	50%	rating period, projected expenses for the plan of the next
Miscellaneous Restorative and Prosthodontic Services	50%	50%	rating period, and/or age of the application or subscriber, industry, and risk characteristics. The trend of premium
Implants	Not Covered	Not Covered	increases during the preceding five years is: 2019 – 2%, 2020 – 5%, 2021 – 0%, 2022 – 0%, 2023 – 6.9%.
Orthodontia	Not Covered	Not Covered	Your estimated premium will be

This information is only a summary of benefits. For more detailed information, refer to your Certificate of Coverage. Benefits and general provisions described herein are subject to the terms of the Group Contract and Certificate of Coverage.

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Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator

300 E. Randolph St. 35th Floor

Chicago, Illinois 60601

Phone: 855-664-7270 (voicemail)

TTY/TDD: 855-661-6965 Fax: 855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services 200 Independence Avenue SW

Room 509F, HHH Building 1019 Washington, DC 20201

Phone: 800-368-1019 TTY/TDD: 800-537-7697

Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf Complaint Forms: http://www.hhs.gov/ocr/office/file/index.html If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

Español Spanish	Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.		
العربية Arabic	إن كان لديك أو لدى شخص تصاعده أسئلة، فلديك الحق في الحصول على المصاعدة والمعلومات الصرورية بلغتك من دون اية تكلفة. للتحدث مع مترجم فوري، اتصل على الرقم 6984-710-855.		
繁體中文 Chinese	如果您, 或您正在協助的對象, 對此有疑問, 您有權利免費以您的母語獲得幫助和訊息。 洽詢一位翻譯員, 請撥電話 號碼 855-710-6984。		
Français French	Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprête, appelez 855-710-6984.		
Deutsch German	Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.		
ગુજરાતી Gujarati	જા તમને અથવા તમે મદદ કરી રહ્યા હ્રાંય એવી કાઈ બીજી વ્યક્તિને એસ બી.એમ. ક્રાયેક્રમ બાબતે પ્રશ્નો હ્રોય, તો તમને વિના ખર્ચે, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો હ્રક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો.		
हिंदी Hindi	र्यादे आपके, या आप जिसकी सहायता कर रहे हैं उसके, प्रश्न हैं, तो आपको अपनी भाषा में निःशल्क सहायुता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए 855-710-6984 पर कॉल करें।.		
Italiano Italian	Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.		
한국어 Korean	만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로 전화하십시오.		
Diné Navajo	T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł dóó bína'ídíłkidígíí bee nił h odoonih. Ata'dahalne'ígíí bich'į' hodíílnih kwe'é 855-710-6984.		
فارسی Persian	اگر شما. یا کسی که شما به او کمک می کنید. سؤالی داشته باشید. حق این را دارید که به زبان خود. به طور رایگان کمک و اطلاعات دریافت نمایید. جهت گفتگو با یک مترجم شفاهی، با شماره 6984-710-855 تماس حاسل نمایید.		
Polski Polish	Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984.		
Русский Russian	Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатн помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.		
Tagalog Tagalog	Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.		
اربو Urdu	اگر آپ کو، یا کسی ایسے فرد کو جس کی آپ مدد کر رہے ہیں، کوئی سوال در پیش ہے تو، آپ کو اپنی زبان میں مفت مدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 6984-710-855 بر کال کریں۔		
Tiêng Việt Vietnamese	Nêu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Đề nói chuyện với một thông dịch viên, gọi 855-710-6984.		

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